

Terms and conditions

Terms and conditions/purchase agreement for SVEBIOS's events and conferences.

1. Agreement and company information

1.1 These "Terms and Conditions" set out the contract between Svenska Bioenergiföreningens Service AB ("SVEBIO"), VAT SE556232368201, with its registered office at Kammakargatan 22, SE-111 40 Stockholm, Sweden, and the "Company" in the "Registration Form" submitted by you regarding the attendance at a SVEBIO event or conference, specified in the Registration Form.

1.2 These Terms and Conditions, the Registration Form, the "SVEBIO Confirmation of Registration" (if applicable) and the "order receipt or event invoice" in respect of the Fees (as defined below) set out the entire "Agreement" between you and us. In the event of any conflict, the Terms and Conditions shall prevail. Please print and retain a copy of these Terms and Conditions for future reference.

1.3 You personally warrant that you have all necessary authority to enter into this Agreement and perform your obligations on behalf of your Company. You undertake on behalf of yourself and the Company you represent that the Company and the Delegates will observe and comply with this Agreement. By submitting the Registration Form, you agree to be bound by this Agreement, which shall become fully effective and binding when we confirm your payment or issue an Event Invoice.

2. Payment policy

Each product is stated excluding VAT in Swedish Kroner (SEK). 25% VAT will be added to the conference and dinner fee. The total price including VAT will be stated in the shopping cart.

As the conference is being held in Sweden, all delegate tickets are subject to VAT. EU/non-EU businesses may be able to reclaim VAT charged through their local tax office.

Please **click here** for more information.

2.1. Payment policy

Payment is made through the selected payment method at checkout, card or invoice. We provide online payment for Svebio events and conferences via Invajo/Pay by Stripe. Card

payment is accepted by Visa, MasterCard, American Express and Diners. Your card will be debited immediately.

Payment by Invoice

Please note that Svenska Bioenergiföreningens Service AB will add an invoice fee of 100 SEK to your final invoice.

2.2 Confirmation of Registration

After payment, an email confirming your registration and a receipt will be sent to the email address specified at the time of registration. If you don't receive your confirmation after payment, please check your spam filter. If you still can't find the confirmation, please contact Invajo's Technical Support.

2.3 Change of contract terms

After the customers completed purchase, Svenska Bioenergiföreningens Service AB is not entitled to change the terms of the current purchase unless otherwise agreed. If however the price charged, due to any technical fault, would be unreasonable compared to prices stated in these terms and conditions, the price should be adjusted in accordance with these terms.

Regarding the conference programme etc, see #4.2. Conference programme disclaimer above.

3. Cancellations, substitutions and termination

3.1 No refund will be given for cancellations later than two weeks (14 days) before the Event.

Cancellations must be sent in writing to;

Maria Zettergren, Svebio, +46 705 196545, maria.zettergren@svebio.se

Refunds will only be processed after the conference and when requested in writing, signed by the person who requested the refund, and will only be made to the original account.

Refunds will not be made to another bank account. A refunding fee of 10 percent will be charged, with a minimum of 500 SEK administration costs.

Registration may be transferred to another person in the same company/organisation at any time. For registration changes, please contact Jeanette Fogelmark, Svebio, +46 736275363, jeanette.fogelmark@svebio.se

3.2 If the Event is cancelled for any reason within our control, then in SVEBIO's sole discretion either the Fee will be fully refunded. We shall not be liable for any loss, damage, costs (including without limitation travel, visa or accommodation costs), expenses or other liabilities incurred by you and/or the Delegates in connection with such Event cancellation. You acknowledge that a refund is your sole remedy in respect of our cancellation under this clause.

4. Event attendance, programme and materials

4.1 Subject to availability and provided SVEBIO has received payment in full of the Fees, SVEBIO grants a revocable, non-exclusive, personal right to each of the Delegates to: (a) attend the Event; and (b) use the materials made available by us at the Event (the "Event Materials") for the purpose of supporting their attendance at the Event.

4.2 SVEBIO reserves the right in its sole discretion to change the speakers, content, location, and/or timing of the Event without liability. SVEBIO shall use reasonable endeavours to inform you of any Event changes by no later than when it notifies other Event delegates.

4.3 SVEBIO will use reasonable endeavours to satisfy any access or dietary requirements provided it is notified of such requirements in the Registration Form. You acknowledge and agree that, due to the nature of the location/venue of the Events, it may not be possible for such requirements to be satisfied.

4.4 You understand that views expressed by speakers at the Event may not represent the views of SVEBIO.

4.5 All Event Materials are provided to you on an "as is" basis and we give no warranties, representations or guarantees that the Event Materials are in sequence, accurate, up-to-date or complete or that use of them will meet the particular requirements of the Delegates. Use of the Event Materials is entirely at your and each Delegate's risk.

5. Privacy, Security & Personal Information

5.1 In connection with your order You acknowledge and agree that SVEBIO:

1. stores and uses your information.
2. documents all communications we have with you via email.
3. we may use your Company name/Delegates' positions in marketing promotions in connection with this Event and for sending relevant information about future events.
4. we plan to use your personal information i.e name and company in our list of delegates.

5. After the conference we may use your e-mail address for mailing the conference documentation
6. we may use and distribute recordings (by audio and/or visual means) of all or part of the Event, which may include you or a Delegate's image.

SVEBIO will not disclose your personal information to third parties.

If you do not wish for these details to be used in this way, please contact us at jeanette.fogelmark@svebio.se

You hereby acknowledge that photography will take place at SVEBIO's events and conferences, and, regardless of whether such photography incorporates your image, SVEBIO (and our Magazines as Bioenergy International or Bioenergitidningen) may use, incorporate, incorporate and/or publish the photography including in its advertising and marketing campaigns and in any corporate communications. Further, you hereby waive any and all rights, remedies and recourse, including so-called "moral rights", rights based on claims of invasion of privacy, personality or publicity which you may have throughout the world in or with respect to the use of your image in any such photography and including the right to terminate this release.

6. Liability and Warranties

6.1 SVEBIO shall not be liable to you, the Company, any of the Delegates, nor to any other party, for any inaccuracies, errors, failure, defects, or delays in respect of the Event, the Third Party Payment Service, the Event Materials, or for any loss or damage, howsoever caused and whether or not for breach of contract, negligence or otherwise and whether or not SVEBIO is advised of the possibility of such loss or damage, including loss of profit, data, business, reputation or anticipated savings, and all indirect, incidental, special, punitive or consequential loss and damage arising in connection with the Event, the Event Materials, the Third Party Payment Service Provider, or otherwise in connection with this Agreement.

6.2 Subject to clause 6.3, the total aggregate liability of SVEBIO, its employees, Affiliates, sub-contractors and agents, to you, the Company and the Delegates or any other party arising out of or in connection with this Agreement whether the action is grounded in contract or tort (including negligence) or in any other law, and whether common law or statute, will in no event exceed the total amount actually paid by the Company to SVEBIO in respect of the Event.

6.3 Nothing in this Agreement shall be construed as limiting the liability of either party for fraud or for death or personal injury caused by that party's negligence.

6.4 You are fully responsible and liable for any loss or damage howsoever caused by you and/or the Delegates to property (including for the avoidance of doubt the Event venue) or individuals at an Event. You shall on written demand indemnify and keep SVEBIO fully indemnified from and against any loss, damage (including statutory damages), claims, costs and expenses (including legal and other professional costs and expenses), and liabilities suffered or incurred by SVEBIO and/or its Affiliates arising out of or in connection with the attendance of you and/or the Delegates at the Event.

6.5 It is your responsibility to arrange appropriate insurance cover for travel to and attendance at the Event. You are responsible for safeguarding your own property at the Event.

7. Comments

If you have any comments, please contact us:

Gustav Melin, SVEBIO, +46 705244400, gustav.melin@svebio.se

8. Force Majeure

Force Majeure such as war, extensive labor dispute, blockade, fire, environmental disaster, serious contagion or other extent that a party has no control over which prevents a party from fulfilling its obligations and releasing a party from it. Such exemption applies, provided that the activities can not be carried out under these conditions. The counterparty shall be immediately informed of circumstances that may apply this provision

9. Disputes & legal issues

Swedish law shall apply to all purchases under these terms and conditions. Dispute of purchase under these terms and conditions shall be exclusively investigated by the Swedish General Court. We apply 3 years' legal guarantee.

Last updated 2022-10-10